

# F.A.Q.

#### Where do you get your bread from?

We get our bread delivered daily from local bakeries- Dos Hermanos (Dutch Crunch, Gluten Free) and Portland French Bakery (French, Sourdough, Wheat).

#### How does the sandwich come?

We toast all of our breads (along with some veggies and sauces depending on the sandwich) before putting on the meat and cheese. All of our breads are rolls! Everything listed after the sandwich name is included on the sandwich, there are no hidden ingredients that come on the sandwiches.

All sandwiches are cut in half.

### I am celiac, can I eat at your establishment?

We have gluten free bread, but we are unable to make sandwiches 100% gluten free as we have one oven that all the sandwich breads go through. We always do our best but cannot promise zero cross-contact.

#### How can I order sandwiches?

You can come up to our door to order or you can place an order online or over the phone. Order online through our website www.breakbreadpdx.com and check our instagram @breakbreadpdx for updates. Sometimes if we are too busy we will not accept phone or online orders.

# How will I know when my sandwich is ready?

If you order at the door we call your name as soon as your order is ready. If you placed an order online or via phone call, you will be given a time that the order is expected to be ready. Show up **at that time** and line up under our sign that says, "Picking up a phone or online order". Once you check in with a staff member you will get your sandwich— if it is not yet ready yet we will call your name as soon as it is. You MUST check in first or we will not know you are here to pick up!

We are BUSY, especially during summer, so we always give you an expected wait time and if you order online please read the expected wait/ready time. Please do not call to ask if your sandwich is ready.

### I don't see a bread online when I go to order, why is that?

We update our available breads throughout the day, since all bread is delivered fresh each day we have a limited quantity for the day. When we run out we take it off of our online ordering platform.

### How can I plan a larger sandwich order?

You can email us through our website about an inquiry, please include the number and type of sandwich, the date, and the time for the order to be ready. Larger orders must be requested at least 1 day in advance.

### Do you deliver?

No, we have a very small staff (7 people at most) and do not offer delivery.

### Where can I go to eat my sandwich?

We have 2 tables outside during summer and there are 3 parks conveniently located down the street from us (on 11th).

# When can I sit inside again?

We do not see a future where we can allow customers inside this location again. It is too small for the volume of business we have and would mean helping less people.

# Do you have ice?

No, we do not have a freezer, but we do keep our drinks cold!

#### What is the asterisk on the menu mean?

Those are things that we make in house.

### Can I buy some bread?

We sell rolls of bread at the store but will limit the number available to buy as they are for making sandwiches!

If we have old bread we will put bags of it up on Too Good To Go